



In Reply Refer To:
1400-451 (800)

Memorandum

To: Bureau of Land Management Executive Leadership Team
National Park Service National Leadership Council
U.S. Fish and Wildlife Service Directorate
Forest Service Regional Foresters, Station Directors, and Washington Office
Directors

From: Director, Bureau of Land Management
Director, National Park Service
Director, U.S. Fish and Wildlife Service
Chief, Forest Service

Subject: Fiscal Year (FY) 2007 National Interagency Service First Awards – Call for
Nominations

Following the success of the FY 2006 National Interagency Service First Awards for the Forest Service (FS) and the Bureau of Land Management (BLM), we are expanding the FY 2007 National Interagency Service First Awards to include our Service First partners in the National Park Service (NPS) and the U.S. Fish and Wildlife Service (FWS). We invite you to nominate individuals, interagency teams, or Service First offices that have made outstanding contributions to public service achieved or completed during FY 2007, either on a sustained basis or through a single exceptional accomplishment.

Service First is an authority for the BLM, NPS, FWS, and FS to improve the effectiveness and efficiency of attaining shared mission goals and to implement the three Service First goals of (1) improving customer service; (2) increasing operational efficiency; and (3) enhancing natural and cultural resources management. Service First authority allows and encourages interagency or joint partnerships and projects that range from permit administration, fleet management, collocation, sharing safety officers, preparing plans, range management, and research projects to fire management.

If a project, team, or partnership meets both criteria listed below, please submit a nomination for the FY 2007 Service First award according to the following directions:

Award Criteria:

(1) Nominees must demonstrate that their project or partnership meets one or more of the following Service First goals:

- Improving customer service;
- Increasing operational efficiency; and/or
- Enhancing natural and cultural resources management.

2) Nominees must demonstrate an excellence in one or more of the following areas:

- Quantifiable improvements in customer service – one-stop shopping, common and seamless process, or customer satisfaction.
- Quantifiable improvements in natural or cultural resources management, such as common resource management plans, joint natural resource or energy and mineral projects, common databases, or common information technology systems.
- Use of creative solutions or efforts to achieve significant savings or increase efficiencies – decrease daily operational costs or demonstrated cost avoidances (rents, equipment, staffing, contracts, training, travel, etc.).

Eligible Nominees:

- Individual BLM, NPS, FWS, or FS employees;
- Interagency teams; and
- Service First offices.

Nominations Package: Nominations should be no longer than two pages and include:

- Name, interagency team, or Service First office;
- Narrative of the nominee’s contribution to Service First in FY 2007, specifically identifying how the project meets the award criteria (see above).

Nominations Process: Nominations must be submitted **April 30, 2008**, and have the approval of the appropriate agency’s Regional or State Manager. A cover memorandum accompanying the nominations packet should reflect region or state management’s approval. Nominations can be emailed electronically to Jennifer Eberlien, Interagency Service First Coordinator, at Jennifer.Eberlien@blm.gov. Nominations may also be mailed to the Bureau of Land Management, 1849 C Street, N.W. (WO-850), Department of the Interior, Washington, D.C. 20240.

Selection Process: An interagency selection team will be convened in May 2008 to evaluate award nominees and select official winners. Winners will be selected from the pool of nominations. Winners will travel to Washington, D.C., for a recognition event.

/s/ Henri R. Bisson (for)
 James L. Caswell
 Director, Bureau of Land Management
 Department of the Interior

/s/ Mary A Bomar
 Mary A. Bomar
 Director, National Park Service
 Department of the Interior

/s/ H. Dale Hall
Dale Hall
Director, U.S. Fish and Wildlife Service
Department of the Interior

/s/ James E. Hubbard (for)
Abigail Kimbell
Chief, National Forest Service
Department of Agriculture

cc:

Jennifer Eberlien, Interagency Service First Coordinator, BLM
Jan Engert, Director, National Partnership Office, FS
Mike Ferguson, Assistant Director for Business and Fiscal Resources, BLM
Chris Jarvi, Associate Director for Partnerships, Interpretation and Education Volunteers, NPS
Jerome Ford, Special Assistant to the Director, FWS