From: Bowman, Randal
To: Sedillo, Eloy
Subject: Re: Shared Mailbox Deleted
Date: Tuesday, November 07, 2017 10:24:09 AM

Thank you for all your help on this, both in getting it opened and now.

On Tue, Nov 7, 2017 at 10:51 AM, Sedillo, Eloy <eloy_sedillo@ios.doi.gov> wrote:

> Hello Mr. Bowman -
>
> The shared mailbox has been deleted, please see below.
>
> Thanks and have a great day!
>
> Eloy Sedillo
> IT Specialist
> U.S. Department of the Interior
> Office of the Chief Information Officer
> Service Delivery Division
> Mobile Phone: 720-545-8904
>
> ---------- Forwarded message ----------
> From: **DOI Customer Service Auto Notify** <DOI_Customer_Service_Auto_Notify@ios.doi.gov>
> Date: Tue, Nov 7, 2017 at 4:54 AM
> Subject: Your DOI Customer Support Center request INC000002649320 has been resolved.
> ***** PLEASE DO NOT REPLY TO THIS EMAIL *****
> To: eloy_sedillo@ios.doi.gov
>
> Dear Eloy Sedillo,
>
> Thank you for contacting the DOI Customer Support Center. The incident you reported has been resolved. Details of this Incident are shown below:
>
> Incident Number: INC000002649320
> Description: Bison Connect - Shared Mailbox Request
> Resolution: rr_bowman@ios.doi.gov has been deleted
>
> If you still have questions regarding this incident or are still experiencing problems, please contact us at 1-888-367-1622 and we will re-open this incident. If we do not hear from you regarding this incident in the next 5 business days, the incident will be closed.
>
> Sincerely,
> DOI Customer Support Center
> 1-888-367-1622
>
> Note: This is an automated email response from the DOI Customer Support Center;

> please do not reply to this message.