From: Cash, Marcia
To: Shulman, Stu; Randal Bowman
Cc: Marcia Cash
Subject: Problem with near duplicate clusters
Date: Friday, August 11, 2017 11:09:07 AM

I have some questions.

Working in the June 13 Project - Near Duplicates

Records in cluster 10 said "See Attached" in the title, but there was no icon available to pull up the actual attachment. I check Regulations.gov and FDMS and saw there were attachments. Some were handwritten letters that would not have OCRd properly. But I thought there would always be the icon for the attachment available on the screen to go directly to the attachment.
My bigger concern is that they were in the near duplicate project. There was nothing remotely "near" about any of them. Other than "see attached" in the title.

And further, I happened upon a letter - that should have OCRd OK but the attachment wasn't showing in the record under the metadata (as in Cluster 16 see below) and could be substantive - Document ID DOI-2017-0002-134368. Same with DOI-2017-0002-133722.

My concern is that if the attachments aren't available in clusters like this, a reviewer may think they all can be coded equally because of their "near duplicate" status. We could miss a lot of records that are important. There is no way in DiscoverText to see those attachments. Only going to regulations.gov one at a time would work.

Cluster 16 showed the OCRd version of the attachment, but also did not have the icon for the attachment available to view.

Shouldn't the attachment icon be available whenever the record is displayed?

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