From: Eloy Sedillo
To: Bowman, Randal
Subject: Re: One additional related request
Date: Friday, May 05, 2017 6:27:42 PM
Attachments: image.png
image.png
image.png
image.png
image.png

You're welcome! Glad to hear it's working now.?

Eloy Sedillo
Acting Unified Messaging Chief
U.S. Department of the Interior
Office of the Chief Information Officer
Service Delivery Division
Mobile Phone:?720-545-8904

On May 5, 2017, at 2:41 PM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:

> Sorry, I had to do some other things, so just got back to this. The last item in the History section was a grayed-out "No tabs from other devices", but I found "clear browsing data" under "More tools", and that worked. I deleted all the history, restarted and accessed the new account without any problem.? Thank you again for all the help.
>
> On Fri, May 5, 2017 at 3:37 PM, Sedillo, Eloy <eloy_sedillo@ios.doi.gov> wrote:
>
> > Hello Mr. Bowman -
> > ? ? ? ? ? ? ? ? ? ? ? ? ? ? ? ? My apologies for not being more clear. You will not lose any email messages by clearing the browser history and yes, you are correct, Chrome and BisonConnect are the same thing. It is completely safe to clear the browser history.?
> >
> > Let me know if you have any additional questions.
> >
> > Thanks!
> >
> > Eloy Sedillo
> > Acting Unified Messaging Chief
> > U.S. Department of the Interior
> > Office of the Chief Information Officer
> > Service Delivery Division
> > Mobile Phone: 720-545-8904
> >
> > On Fri, May 5, 2017 at 1:31 PM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:
> >
> > > Closing and re-opening didn't change anything. Before I start deleting - and please excuse my ignorance - will this result in my losing any emails?

Second, and again I should probably know this - is doing things on Chrome the same as on Bison Connect?

On Fri, May 5, 2017 at 3:22 PM, Sedillo, Eloy <eloy_sedillo@ios.doi.gov> wrote:

> Hello Mr. Bowman -
> ? ? ? ? ? ? ? ? ? ? ? ? ? ? ? ? Let's do a couple of things. First, I have re-created the delegation which grants you access to the shared mailbox. Secondly, do me a favor and restart the Chrome browser by clicking on the red X in the upper right hand corner and opening it again. See if it is there.?
>
> If not, lets next try clearing the browser history, by doing the following:
>
> - Click the three dots in the upper right hand corner and selecting History:
>
> Inline image 4
>
> - Click on Clear browsing data:
>
> <image.png>
>
> - Clear the history from the beginning of time:
>
> Inline image 3
>
> - Final step - Restart Chrome
>
> Let me know if have any questions.
>
> Thanks!

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On Fri, May 5, 2017 at 12:50 PM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:

> I am perhaps missing something. When I click on the circle R, there is no box between "my account" and "add an account" (where your 2nd red arrow is) or any reference to "delegated"
>
> On Fri, May 5, 2017 at 1:52 PM, Sedillo, Eloy <eloy_sedillo@ios.doi.gov> wrote:
>
> > Hello Mr. Bowman -
> > ? ? ? ? ? ? ? ? ? ? ? ? ? ? ? ?The shared mailbox has been setup and I have granted you delegate access to it:
> >
> > Inline image 1
> >
> > Inline image 2
> >
> > You can access the mailbox by clicking on your account in the upper right hand corner and selecting the mailbox:
> >
> > (Example)

Inline image 3

Please let me know if you have any questions.

Thanks and have a great day!

Eloy Sedillo
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Mobile Phone: 720-545-8904

On Fri, May 5, 2017 at 8:08 AM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:

> Thank you very much.
>
> On Fri, May 5, 2017 at 9:58 AM, Rotimi Abimbola <rotimi_abimbola@ios.doi.gov> wrote:
>
> > Randy,
> >
> > Our team is working to get?RR_Bowman@ios.doi.gov set up as a shared mailbox. Once it's up and running, we will let you know and also others can have access to the box as needed.?
> >
> > Thanks,
> > Rotimi
> >
> > On Fri, May 5, 2017 at 9:34 AM, Rotimi Abimbola <rotimi_abimbola@ios.doi.gov> wrote:
> >
> > > I'll write back when we begin the process to get the account up...
> > >
> > > On Fri, May 5, 2017 at 9:31 AM, Bowman, Randal

<randal_bowman@ios.doi.gov> wrote:

Thank you Amy.? Rotimi and I have already talked. ?

On Fri, May 5, 2017 at 9:21 AM, Amy Holley
<amy_holley@ios.doi.gov> wrote:

Looping in rotimi from CIO.? Rotimi, randy can explain his current
assignment and why we need this.? I'm in meetings but come get me if
you need to.? Thank you!!!

Sent from my iPhone

> On May 5, 2017, at 9:19 AM, Bowman, Randal
<randal_bowman@ios.doi.gov> wrote:
>
>
> Exec Sec just advised that we need to include an email address in the For further information section.
>
> For the same reason as the phone, could you have the email people set up an alternative email account, perhaps RR_Bowman, that I could access but does not replace my regular email?
>
> We unfortunately need to put this in the FR notice that needs to go out today.
>
> Please keep working your magic.

--
Rotimi Abimbola
OCIO, Chief of Staff?
U.S. Department of the Interior
Office phone: 202-208-2912?
www.doi.gov/ocio?

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Rotimi Abimbola
OCIO, Chief of Staff?
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DOI-2018-07 00878

Clear browsing data

Obliterate the following items from: the beginning of time

- [x] Browsing history – 13,797 items
- [ ] Download history
- [x] Cookies and other site and plugin data
- [x] Cached images and files – 373 MB
- [ ] Passwords
- [ ] Autofill form data
- [ ] Hosted app data
- [ ] Media licenses

Clear browsing data Cancel

DOI-2018-07 00879

R

RR Bowman

rr_bowman@ios.doi.gov

User · Active

Newly created Getting started instructions

doi.gov › Google › OS

DOI-2018-07 00880

```
Getting delegates for RR_Bowman@ios.doi.gov...
Delegator: RR_Bowman
 Delegate: Randal Bowman
 Status: ACCEPTED
 Delegate Email: randal_bowman@ios.doi.gov
 Delegate ID: randal_bowman@ios.doi.gov
```

This account is managed by **ios.doi.gov**.
Learn more

Eloy Sedillo
eloy_sedillo@ios.doi.gov

Privacy

My Account

Eloy Sedillo
adm-esedillo@doi.gov (delegated)

Add account

Sign out