From: Bowman, Randal
To: Sedillo, Eloy
Subject: Re: One additional related request
Date: Friday, May 05, 2017 3:41:48 PM
Attachments: image.png
image.png
image.png
image.png
image.png
image.png

Sorry, I had to do some other things, so just got back to this. The last item in the History section was a grayed-out "No tabs from other devices", but I found "clear browsing data" under "More tools", and that worked. I deleted all the history, restarted and accessed the new account without any problem. Thank you again for all the help.

On Fri, May 5, 2017 at 3:37 PM, Sedillo, Eloy <eloy_sedillo@ios.doi.gov> wrote:

> Hello Mr. Bowman -
>
> My apologies for not being more clear. You will not lose any email messages by clearing the browser history and yes, you are correct, Chrome and BisonConnect are the same thing. It is completely safe to clear the browser history.
>
> Let me know if you have any additional questions.
>
> Thanks!
>
> Eloy Sedillo
> Acting Unified Messaging Chief
> U.S. Department of the Interior
> Office of the Chief Information Officer
> Service Delivery Division
> Mobile Phone: 720-545-8904
>
> On Fri, May 5, 2017 at 1:31 PM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:
>
>> Closing and re-opening didn't change anything. Before I start deleting - and please excuse my ignorance - will this result in my losing any emails? Second, and again I should probably know this - is doing things on Chrome the same as on Bison Connect?
>>
>> On Fri, May 5, 2017 at 3:22 PM, Sedillo, Eloy <eloy_sedillo@ios.doi.gov> wrote:
>>> Hello Mr. Bowman -
>>>
>>> Let's do a couple of things. First, I have re-created the delegation which grants you access to the shared mailbox. Secondly, do me a favor and restart the Chrome browser by clicking on the red X in the upper right hand corner and opening it again. See if it is there.
>>>
>>> If not, lets next try clearing the browser history, by doing the following:
>>>
>>> - Click the three dots in the upper right hand corner and selecting History:

Inline image 4

- Click on Clear browsing data:

Inline image 2

- Clear the history from the beginning of time:

Inline image 3

- Final step - Restart Chrome

Let me know if have any questions.

Thanks!

Eloy Sedillo
Acting Unified Messaging Chief
U.S. Department of the Interior
Office of the Chief Information Officer

Service Delivery Division
Mobile Phone: 720-545-8904

On Fri, May 5, 2017 at 12:50 PM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:

> I am perhaps missing something. When I click on the circle R, there is no box between "my account" and "add an account" (where your 2nd red arrow is) or any reference to "delegated"
>
> On Fri, May 5, 2017 at 1:52 PM, Sedillo, Eloy <eloy_sedillo@ios.doi.gov> wrote:
>
> > Hello Mr. Bowman -
> > The shared mailbox has been setup and I have granted you delegate access to it:
> >
> > Inline image 1
> >
> > Inline image 2
> >
> > You can access the mailbox by clicking on your account in the upper right hand corner and selecting the mailbox:
> >
> > (Example)
> > Inline image 3

Please let me know if you have any questions.

Thanks and have a great day!

Eloy Sedillo
Acting Unified Messaging Chief
U.S. Department of the Interior
Office of the Chief Information Officer
Service Delivery Division
Mobile Phone: 720-545-8904

On Fri, May 5, 2017 at 8:08 AM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:

> Thank you very much.
>
> On Fri, May 5, 2017 at 9:58 AM, Rotimi Abimbola <rotimi_abimbola@ios.doi.gov> wrote:
>> Randy,
>>
>> Our team is working to get RR_Bowman@ios.doi.gov set up as a shared mailbox. Once it's up and running, we will let you know and also others can have access to the box as needed.
>>
>> Thanks,
>> Rotimi
>>
>> On Fri, May 5, 2017 at 9:34 AM, Rotimi Abimbola <rotimi_abimbola@ios.doi.gov> wrote:
>>> I'll write back when we begin the process to get the account up...
>>>
>>> On Fri, May 5, 2017 at 9:31 AM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:
>>>> Thank you Amy. Rotimi and I have already talked.
>>>>
>>>> On Fri, May 5, 2017 at 9:21 AM, Amy Holley <amy_holley@ios.doi.gov> wrote:
>>>>> Looping in rotimi from CIO. Rotimi, randy can explain his current assignment and why we need this. I'm in meetings but come get me if you need to. Thank you!!!
>>>>>
>>>>> Sent from my iPhone
>>>>>
>>>>> > On May 5, 2017, at 9:19 AM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:
>>>>> >
>>>>> >

> Exec Sec just advised that we need to include an email address in the For further information section.
>
> For the same reason as the phone, could you have the email people set up an alternative email account, perhaps RR_Bowman, that I could access but does not replace my regular email?
>
> We unfortunately need to put this in the FR notice that needs to go out today.
>
> Please keep working your magic.

--
Rotimi Abimbola
OCIO, Chief of Staff
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DOI-2018-07 00867

History

Chrome history

Tabs from other devices

Clear browsing data

DOI-2018-07 00868

R

RR Bowman

rr_bowman@ios.doi.gov

User · Active

Newly created Getting started instructions

doi.gov › Google › OS

DOI-2018-07 00869

Clear browsing data

Obliterate the following items from: the beginning of time

- [x] Browsing history – 13,797 items
- [ ] Download history
- [x] Cookies and other site and plugin data
- [x] Cached images and files – 373 MB
- [ ] Passwords
- [ ] Autofill form data
- [ ] Hosted app data
- [ ] Media licenses

Clear browsing data Cancel

DOI-2018-07 00870

This account is managed by ios.doi.gov.
Learn more
Eloy Sedillo
eloy_sedillo@ios.doi.gov
Privacy
Change
My Account
Eloy Sedillo
adm-esedillo@doi.gov (delegated)
Add account
Sign out

```
Getting delegates for RR_Bowman@ios.doi.gov...
Delegator: RR_Bowman
 Delegate: Randal Bowman
 Status: ACCEPTED
 Delegate Email: randal_bowman@ios.doi.gov
 Delegate ID: randal_bowman@ios.doi.gov
```