

From: Bowman, Randal
To: [Stevenson, Jennifer](#)
Subject: Re: Skewed text and no attachments
Date: Thursday, June 15, 2017 9:15:22 AM

thanks

On Thu, Jun 15, 2017 at 10:14 AM, Stevenson, Jennifer <jennifer_stevenson@ios.doi.gov> wrote:

Hi Randy,

I spoke to Marcia a few days ago and asked her for examples. She was getting ready to go to an appointment so couldn't talk that long. Marcia couldn't pin point exactly what could be causing the skewed text. It could have something to do with needing OCR-Optical Character Recognition for DiscoverText. I've sent a message to Stu this morning.

I've enabled OCR on my scanner this morning and want to test some files with Stu to see how they feed over to DiscoverText.

I'll keep you posted.

Jennifer

Jennifer Stevenson
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On Wed, Jun 14, 2017 at 5:06 PM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:

Did you ask Marcia or Stu about the types of attachments? I don't know what else to say without more files to check. If I run across postcards will copy the file number.

On Wed, Jun 14, 2017 at 3:13 PM, Stevenson, Jennifer <jennifer_stevenson@ios.doi.gov> wrote:

Correction: It appears that DiscoverText can only accept **attachments** in .pdf files **without images**. Any other file type will cause the text to be skewed. The online comments come in as HTML files.

We upload postcards and comments as .pdf files. Are the problems that we are having with postcards skewed text or no attachment?

If it's skewed text, it's possible that it's the image on the postcard. If it's no attachment, it's possible that it didn't upload properly to FDMS.

Can we discuss this in more detail and pull more examples?

Thanks,
Jennifer

Jennifer Stevenson

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On Wed, Jun 14, 2017 at 1:44 PM, Stevenson, Jennifer <jennifer_stevenson@ios.doi.gov> wrote:

Hi Randy,

I did a little research and this is what I found. It appears that DiscoverText can only accept .pdf files. Any other file type will cause the text to be skewed.

DOI-2017-0404 - This was a web comment through regs.gov that had a .jpeg file.

DOI-2017-7055 - This was a web comment through regs.gov that had a .jpeg file.

DOI-2017-20811 - This was a web comment through regs.gov that had a .docx file.

DOI-2017-7885 - This was a web comment through regs.gov that had images in the .pdf file. Because of the images it created a .jpeg file as well.

DOI-2017-2619 - This was a web comment through regs.gov that had a .jpeg file and .png file.

DOI-2017-24535 - This was a web comment through regs.gov that had images in the .pdf file. Because of the images it created a .jpeg file as well.

DOI-2017-125372 - It appears this was an error on my part when I bulk uploaded the 10 .pdf files from the .PMB drive to FDMS.

Listed below are the 10 line items that didn't have attachments:

DOI-2017-125372
DOI-2017-125373
DOI-2017-125374
DOI-2017-125375
DOI-2017-125376
DOI-2017-125377
DOI-2017-125378

DOI-2017-125379
DOI-2017-125380
DOI-2017-125381

The y would appear consecutively on the Bulk Extract file. That may have been what you saw and could be an isolated incident. Please keep me informed on anything else.

Jennifer

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