

**From:** Bowman, Randal  
**To:** [Cash, Marcia](#)  
**Subject:** Re: FISSA won't launch  
**Date:** Friday, May 26, 2017 10:50:42 AM  
**Attachments:** [image.png](#)

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I do have it moved on my schedule - didn't see an incoming invitation.

On Fri, May 26, 2017 at 11:43 AM, Cash, Marcia <[marcia\\_cash@fws.gov](mailto:marcia_cash@fws.gov)> wrote:  
Here's the 3 pm info. You should have an invite.

Inline image 1



**Marcia Cash**

eERDMS - eRecords - BPHC Representative  
eRulemaking / FDMS Administrator

**U.S. Fish and Wildlife Service**

*Division of Policy, Performance, and Management Programs (PPM)*  
*(Formerly Division of Policy and Directives Management - PDM)*  
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Telephone: **703-358-2013**

Fax: 703-358-1997

On Fri, May 26, 2017 at 11:39 AM, Bowman, Randal <[randal\\_bowman@ios.doi.gov](mailto:randal_bowman@ios.doi.gov)> wrote:

Perfect! it is the same access information as in the invitation for 1:30?

On Fri, May 26, 2017 at 11:15 AM, Cash, Marcia <[marcia\\_cash@fws.gov](mailto:marcia_cash@fws.gov)> wrote:  
Training is underway,

Meeting rescheduled for 3 pm.

**Marcia Cash**

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On Fri, May 26, 2017 at 11:14 AM, Bowman, Randal <[randal\\_bowman@ios.doi.gov](mailto:randal_bowman@ios.doi.gov)> wrote:

Presuming the DOI Learn training is now available, or are there still problems?

He picked part of the only time I am not available today to reschedule the training. I replied "no" and sent an email explaining my availability. I have a meeting that has taken me a week to schedule between 1:30 -2 that might run late, and will be taking material and maps to Downey sometime between noon and 1. I am available any time after 2:30

On Fri, May 26, 2017 at 10:37 AM, Cash, Marcia <[marcia\\_cash@fws.gov](mailto:marcia_cash@fws.gov)> wrote:  
OK. He's in.

Can you confirm that the only remaining course he and his folks need to submit are the FISSA and ROBs?

Those are the only two options that appear on his "Mandatory Training" list.

Marcia Cash  
eERDMS - eRecords - BPHC Representative  
eRulemaking / FDMS Administrator

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On Fri, May 26, 2017 at 10:27 AM, Cash, Marcia <[marcia\\_cash@fws.gov](mailto:marcia_cash@fws.gov)> wrote:  
Am with helpdesk now. No joy yet. Still working on it.

Marcia Cash  
eERDMS - eRecords - BPHC Representative  
eRulemaking / FDMS Administrator

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On Fri, May 26, 2017 at 10:22 AM, Teri Barnett <[teri\\_barnett@ios.doi.gov](mailto:teri_barnett@ios.doi.gov)> wrote:

I got Pat's out of office. Let me know if the issue isn't resolved by contacting the

helpdesk. I will find an alternative method.

Thanks.

Teri Barnett, CIPP/G  
Departmental Privacy Officer  
Information Assurance Division  
Office of the Chief Information Officer  
U.S. Department of the Interior  
Office phone: [202.208.1943](tel:202.208.1943)  
Mobile phone: [202.570.6853](tel:202.570.6853)  
Email: [teri\\_barnett@ios.doi.gov](mailto:teri_barnett@ios.doi.gov)  
[www.DOI.gov/OCIO](http://www.DOI.gov/OCIO)

Sent from my iPhone

On May 26, 2017, at 10:19 AM, Bowman, Randal  
<[randal\\_bowman@ios.doi.gov](mailto:randal_bowman@ios.doi.gov)> wrote:

Thanks. I found the Help info and provided to Marcia a few minutes ago, but intervention from here will likely help.

On Fri, May 26, 2017 at 10:17 AM, Teri Barnett  
<[teri\\_barnett@ios.doi.gov](mailto:teri_barnett@ios.doi.gov)> wrote:

There should be contact information for the DOI Learn Helpdesk on the website. Adding Pat Houghton for assistance.

Pat - Can you help? We have an immediate need to have this training completed.

Thanks,  
Teri

Teri Barnett, CIPP/G  
Departmental Privacy Officer  
Information Assurance Division  
Office of the Chief Information Officer  
U.S. Department of the Interior  
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[www.DOI.gov/OCIO](http://www.DOI.gov/OCIO)

Sent from my iPhone

On May 26, 2017, at 9:21 AM, Bowman, Randal  
<[randal\\_bowman@ios.doi.gov](mailto:randal_bowman@ios.doi.gov)> wrote:

I'm copying Teri in the hope that she will know

On Fri, May 26, 2017 at 9:13 AM, Cash, Marcia  
<[marcia\\_cash@fws.gov](mailto:marcia_cash@fws.gov)> wrote:

Shulman has been trying to access, but says the  
program won't launch.

Do you know who we should call to troubleshoot?

Marcia Cash

eERDMS - eRecords - BPHC Representative  
eRulemaking / FDMS Administrator

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