

From: Cash, Marcia
To: [Bowman, Randal](#)
Subject: Re: FISSA won't launch
Date: Friday, May 26, 2017 10:43:56 AM
Attachments: [image.png](#)

Here's the 3 pm info. You should have an invite.

Inline image 1



Marcia Cash
eERDMS - eRecords - BPHC Representative
eRulemaking / FDMS Administrator

U.S. Fish and Wildlife Service

Division of Policy, Performance, and Management Programs (PPM)
(Formerly Division of Policy and Directives Management - PDM)
5275 Leesburg Pike, MS: BPHC
Falls Church, VA 22041-3808

Telephone: **703-358-2013**

Fax: 703-358-1997

On Fri, May 26, 2017 at 11:39 AM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:

Perfect! it is the same access information as in the invitation for 1:30?

On Fri, May 26, 2017 at 11:15 AM, Cash, Marcia <marcia_cash@fws.gov> wrote:

Training is underway,

Meeting rescheduled for 3 pm.

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On Fri, May 26, 2017 at 11:14 AM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:

Presuming the DOI Learn training is now available, or are there still problems?

He picked part of the only time I am not available today to reschedule the training. I replied "no" and sent an email explaining my availability. I have a meeting that has taken me a week to schedule between 1:30 -2 that might run late, and will be taking material and maps to Downey sometime between noon and 1. I am available any time after 2:30

On Fri, May 26, 2017 at 10:37 AM, Cash, Marcia <marcia_cash@fws.gov> wrote:
OK. He's in.

Can you confirm that the only remaining course he and his folks need to submit are the FISSA and ROB's?

Those are the only two options that appear on his "Mandatory Training" list.

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On Fri, May 26, 2017 at 10:27 AM, Cash, Marcia <marcia_cash@fws.gov> wrote:
Am with helpdesk now. No joy yet. Still working on it.

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On Fri, May 26, 2017 at 10:22 AM, Teri Barnett <teri_barnett@ios.doi.gov> wrote:
I got Pat's out of office. Let me know if the issue isn't resolved by contacting the helpdesk. I will find an alternative method.

Thanks.

Teri Barnett, CIPP/G
Departmental Privacy Officer

Information Assurance Division
Office of the Chief Information Officer
U.S. Department of the Interior
Office phone: [202.208.1943](tel:202.208.1943)
Mobile phone: [202.570.6853](tel:202.570.6853)
Email: teri_barnett@ios.doi.gov
www.DOI.gov/OCIO

Sent from my iPhone

On May 26, 2017, at 10:19 AM, Bowman, Randal
<randal_bowman@ios.doi.gov> wrote:

Thanks. I found the Help info and provided to Marcia a few minutes ago, but intervention from here will likely help.

On Fri, May 26, 2017 at 10:17 AM, Teri Barnett
<teri_barnett@ios.doi.gov> wrote:

There should be contact information for the DOI Learn Helpdesk on the website. Adding Pat Houghton for assistance.

Pat - Can you help? We have an immediate need to have this training completed.

Thanks,
Teri

Teri Barnett, CIPP/G
Departmental Privacy Officer
Information Assurance Division
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Sent from my iPhone

On May 26, 2017, at 9:21 AM, Bowman, Randal
<randal_bowman@ios.doi.gov> wrote:

I'm copying Teri in the hope that she will know

On Fri, May 26, 2017 at 9:13 AM, Cash, Marcia
<marcia_cash@fws.gov> wrote:

Shulman has been trying to access, but says the program won't launch.

Do you know who we should call to troubleshoot?

Marcia Cash

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Randy, Marcia & Stu

Fri, May 26, 3pm – 4pm

Event details

[Find a time](#)

Where [Click to add a location](#)

Calendar Stu Shulman

Description Randy, Marcia & Stu
Fri, May 26, 2017 1:30 PM - 2:30 PM EDT

Please join my meeting from your computer, tablet or smartphone.

(b) (5) DPP

You can also dial in using your phone.

United States:

(b) (5) DPP

Access Code:

(b) (5) DPP

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