

From: Bowman, Randal
To: [Matragrano, Karen](#)
Subject: Re: Likely need new phone number for Secretary's Monument review
Date: Friday, May 05, 2017 3:43:20 PM

Not a problem - Tuesday would even be OK, but there is a chance the notice might be available for viewing at the Federal Register Tuesday afternoon and I'd like to be ahead of that.

On Fri, May 5, 2017 at 4:38 PM, Matragrano, Karen <karen_matragrano@ios.doi.gov> wrote:
Hi there,

Received and we will get on it. It may be Monday if that is okay.

Thanks!

Karen Matragrano
Director, Service Delivery Division
Office of the Chief Information Officer
U.S. Department of the Interior
Office Phone: 202-513-0856 - Mobile Phone: 202-531-0770
Email: Karen_Matragrano@ios.doi.gov

<http://www.doi.gov/OCIO>

On Fri, May 5, 2017 at 3:20 PM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:

Thank you again for all your help in getting the phone line set up. I need help with one more item. At some point this afternoon or Monday, when convenient, I would like to place a short message on this line which all callers would receive on the 2nd or 3rd ring (or whatever close to that the system is set up for). The message would hopefully keep calls from going to voicemail, but if there is no easy way to stop calls from going to voicemail even with the message, that's OK. I can either recite it myself if you tell me how to access the line for that, or one of your folks could put it on - whichever is easier.

The message is - in case it's easier for your folks to do it:

Thank you for your interest in the National Monument review process. We currently have no information beyond that included in the Federal Register notice. When additional information becomes available, we will post it on the Departmental web site, www.doi.gov, so that all will have access to it at the same time. In order to ensure consideration, please submit any comments you have in response to the Federal Register Notice to one of the addresses in that notice.

On Thu, May 4, 2017 at 7:36 PM, Byers, Kathy <katherine_byers@ios.doi.gov> wrote:
The number is 202.208.1906

Thank you Walter for your assistance in getting this done tonight, it was much appreciated.

On Thu, May 4, 2017 at 4:13 PM, Sauve, Peter <peter_sauve@ios.doi.gov> wrote:
All,

We should have a number available, and will attempt to remote into the MIB switch. If getting into the switch to activate the number this evening is unsuccessful, it'll be activated first thing in the morning.

Kathy will be sending out another update once we know if we're successful.

VR,
pete

Pete Sauvé
Acting Deputy Director, IT Service Delivery Division
Office of the Chief Information Officer
U.S. Department of the Interior
Office Phone: 303-969-6612 (Alternate: 303-716-4041)
Mobile Phone: 202-308-2162 FAX: 303-969-7102
Email: peter_sauve@ios.doi.gov

On Thu, May 4, 2017 at 3:18 PM, Sauve, Peter <peter_sauve@ios.doi.gov> wrote:
Kathy,

As discussed, here are the details. Need a number asap.

VR,
pete

Pete Sauvé
Acting Deputy Director, IT Service Delivery Division
Office of the Chief Information Officer
U.S. Department of the Interior
Office Phone: 303-969-6612 (Alternate: 303-716-4041)
Mobile Phone: 202-308-2162 FAX: 303-969-7102
Email: peter_sauve@ios.doi.gov

----- Forwarded message -----

From: **Bowman, Randal** <randal_bowman@ios.doi.gov>
Date: Thu, May 4, 2017 at 3:12 PM
Subject: Re: Likely need new phone number for Secretary's Monument review
To: "Matragrano, Karen" <karen_matragrano@ios.doi.gov>
Cc: Peter Sauve <peter_sauve@ios.doi.gov>, Darrell Westbrook
<darrell_westbrook@ios.doi.gov>, Melissa Wilkerson
<melissa_wilkerson@ios.doi.gov>

Just heard back - we are required to publish a phone number, so do need it

On Thu, May 4, 2017 at 5:00 PM, Matragrano, Karen

<karen_matragrano@ios.doi.gov> wrote:

Hi there,

Putting my team on it now. We should be able to get a phone number asap and will need to then establish a voicemail in the next few days as needed.

Pete, Darrell, and Melissa, can you acknowledge and let us know when it is done?

Thanks,

On May 4, 2017 4:56 PM, "Bowman, Randal" <randal_bowman@ios.doi.gov> wrote:

I believe Joe Nasser or Gregory Bennett talked to you about this earlier this afternoon, but in case not - I am on detail to the Deputy Secretary's office to staff the Secretary's review of National Monuments. We are publishing a Federal Register notice asking public comment on this, and Exec Sec advises that the Federal Register requires a contact name and phone number.

We had hoped to avoid that, but the last word from Exec Sec was not positive. If we are required to do so we would like to set up a new or unused phone number just for that purpose, as it likely will receive a large number of calls.

The Secretary's public affairs staff strongly want to send the notice tomorrow, which means we would need to include a phone number in the notice. We would then have several days to determine where to locate it.

Can you assign us a number tonight, or first thing in the morning, in case we need it? If we are able to escape the requirement I will let you know immediately, but if not we will have to put the number in the notice tomorrow morning.

I realize this is probably an unusual request and appreciate your help.

--

Katherine Byers
Telecommunication Specialist
Information Technology Directorate
Interior Business Center
303.969.7447 (Office) or 202.320.4423 (Cell)

katherine_byers@ios.doi.gov
US Department of the Interior
Office of the Secretary
www.ibc.doi.gov

Your Focus: Your Mission
Our Focus: You