

From: Stevenson, Jennifer
To: [Bowman, Randal](#)
Subject: Re: [External] Re: Requests to Remove Comment
Date: Wednesday, June 28, 2017 12:23:01 PM

Sure, will do. The Help Desk showed me how to gather the information from Regs.gov after the comment is posted.

Jennifer

Jennifer Stevenson
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On Wed, Jun 28, 2017 at 1:18 PM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:

but do keep track of how many of these you are notified about

On Wed, Jun 28, 2017 at 1:11 PM, Stevenson, Jennifer <jennifer_stevenson@ios.doi.gov> wrote:

My lips are sealed.

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On Wed, Jun 28, 2017 at 1:08 PM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:

Thank you. Its nice of LCV to use the same form letter for all of their comments, will make it easy to code.

Please do not say anything to anyone else about the apparent use of names without consent, as we want to hold the issue back until we can see how often it happens.

On Wed, Jun 28, 2017 at 12:38 PM, Stevenson, Jennifer

<jennifer_stevenson@ios.doi.gov> wrote:

Hi Randy,

Patrick from the Help Desk called me back. The receipts for comments came from regulations.gov, not the interest group.

As of today, 110,245 comments were posted with the same message "I am appauled that our treasured national monuments..." Regs.gov has been receiving them since May 13th, two days after the docket was opened for comments.

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On Tue, Jun 27, 2017 at 5:08 PM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:

The "I am appauled" phrase should trigger at least the near-duplicate collection, if not the identicals. And if not, we can search for it. No use burning through Stu's time for something that will either happen automatically or that I can do.

On Tue, Jun 27, 2017 at 3:54 PM, Stevenson, Jennifer

<jennifer_stevenson@ios.doi.gov> wrote:

Hi Randy,

Please see attached. Most likely it came from regs.gov but waiting on clarification.

On your second question, FDMS only has room for one email address so it would only send it to the submitter, if they provide an email address.

I just got off the phone with Marcia. The HelpDesk told her there are about 149,000 more submissions. She will call Stu to see if he can run a deduplication using "I am appauled..."

Jennifer

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On Tue, Jun 27, 2017 at 2:04 PM, Bowman, Randal
<randal_bowman@ios.doi.gov> wrote:

In closely reading the helpdesk email, it appears they are saying the interest group send the receipt for the comment, not regs.gov. "It appears that comment was submitted by an interest group that then used her email address to send a receipt back to the user." Could one of you please clarify whether it is regs.gov that sends receipts, or interest groups doing mass postings?

Second, if regs.gov does send email receipts, could one of you find out if the system sends an email acknowledgement to everyone whose name is included in an attachment (i.e. "attached are 500 postcards or letters"), or only to those whose names are on individually-submitted comments?

On Tue, Jun 27, 2017 at 12:44 PM, Stevenson, Jennifer
<jennifer_stevenson@ios.doi.gov> wrote:

Hi Marcia,

Please see comment below from the FDMS Help Desk. I've withdrawn this comment from regulations.gov. Please call me when you get a chance.

Jennifer

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----- Forwarded message -----

From: **Madden, Patrick [USA]** <Madden_Patrick@bah.com>
Date: Tue, Jun 27, 2017 at 12:24 PM
Subject: Re: [External] Re: Requests to Remove Comment
To: "Stevenson, Jennifer" <jennifer_stevenson@ios.doi.gov>

Your name and email do not appear on the posted comment referenced by document ID DOI-2017-0002-350595. Dockets are managed directly by the agency responsible for posting a document for public input.

It appears your comment was submitted by an interest group called the League of Conservation Voters from a website found at:

https://monuments.lcv.org/c?utm_expid=.319lOxk7SC2gwbV9YVE9zw.3&utm_referrer=

From: "Stevenson, Jennifer" <jennifer_stevenson@ios.doi.gov>
Date: Tuesday, June 27, 2017 at 12:20 PM
To: Francis Lewis <Lewis_Francis@bah.com>
Cc: Patrick Madden <Madden_Patrick@bah.com>
Subject: [External] Re: Requests to Remove Comment

Absolutely, I'm locating the comment now and will withdraw it. Did she mention which interest group it was so I can inform the Program Manager?

Jennifer

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On Tue, Jun 27, 2017 at 12:09 PM, Lewis, Francis [USA]
<Lewis_Francis@bah.com> wrote:

Hi Jennifer,

The Help Desk has received a ticket from a user who received an email saying that her comment had been submitted successfully when she did not submit the comment. It appears that comment was submitted by an interest group that then used her email address to send a receipt back to the user. The user has requested her comment be withdrawn:

I received an email dated June 25, 2017 at 10:22 PM thanking me for my comment. I did not submit that comment. Please have the DOI remove this comment.

The tracking # is 1k1-8x62-qcvp

The DOI ID # is DOI-2017-0002-350595

Please let us know what you think of this request so that we can respond to this submitter.

Thanks!

Fran