

**From:** Bowman, Randal  
**To:** [Byers, Kathy](#)  
**Subject:** Re: Likely need new phone number for Secretary's Monument review  
**Date:** Tuesday, May 09, 2017 4:45:59 PM

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Thank you - will try to find time to check them, although I had hoped that the message would be self-explanatory.

On Tue, May 9, 2017 at 5:44 PM, Byers, Kathy <[katherine\\_byers@ios.doi.gov](mailto:katherine_byers@ios.doi.gov)> wrote:  
Randal,

In case you or someone else wants to listen to those 32 messages, I changed the voicemail passcode to 2580.

Please let me know if I can be of further assistance.

Thanks!

On Tue, May 9, 2017 at 2:12 PM, Bowman, Randal <[randal\\_bowman@ios.doi.gov](mailto:randal_bowman@ios.doi.gov)> wrote:

Once again, thank you so much for all your help. I'll get back to you once the process is over and you can release the line.

On Tue, May 9, 2017 at 4:07 PM, Sauve, Peter <[peter\\_sauve@ios.doi.gov](mailto:peter_sauve@ios.doi.gov)> wrote:  
Randal,

I'm not sure we got back with you. The number is in place and is restricted to not accept voice mail.

But before we could lock it down, there were 33 voice mails already in the queue.

VR,  
pete

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Pete Sauvé  
Acting Deputy Director, IT Service Delivery Division  
Office of the Chief Information Officer  
U.S. Department of the Interior  
Office Phone: 303-969-6612 (Alternate: 303-716-4041)  
Mobile Phone: 202-308-2162 FAX: 303-969-7102  
Email: [peter\\_sauve@ios.doi.gov](mailto:peter_sauve@ios.doi.gov)

On Mon, May 8, 2017 at 12:21 PM, Bowman, Randal <[randal\\_bowman@ios.doi.gov](mailto:randal_bowman@ios.doi.gov)> wrote:

Thank you so much for all your help with this. Could you go ahead and set the phone to "announcement only" before COB tomorrow. I don't want anyone calling to have

the impression someone will return their call.

On Fri, May 5, 2017 at 5:51 PM, Byers, Kathy <[katherine\\_byers@ios.doi.gov](mailto:katherine_byers@ios.doi.gov)> wrote:  
**Good Afternoon All -**

I just finished recording the greeting. Until the voicemail box is set to "announcement only" it will accept messages.

Please let me know if there is anything else I can assist with.

Thanks and hope everyone has a great weekend!

On Fri, May 5, 2017 at 1:20 PM, Bowman, Randal <[randal\\_bowman@ios.doi.gov](mailto:randal_bowman@ios.doi.gov)> wrote:

Thank you again for all your help in getting the phone line set up. I need help with one more item. At some point this afternoon or Monday, when convenient, I would like to place a short message on this line which all callers would receive on the 2nd or 3rd ring (or whatever close to that the system is set up for). The message would hopefully keep calls from going to voicemail, but if there is no easy way to stop calls from going to voicemail even with the message, that's OK. I can either recite it myself if you tell me how to access the line for that, or one of your folks could put it on - whichever is easier.

The message is - in case it's easier for your folks to do it:

Thank you for your interest in the National Monument review process. We currently have no information beyond that included in the Federal Register notice. When additional information becomes available, we will post it on the Departmental web site, [www.doi.gov](http://www.doi.gov), so that all will have access to it at the same time. In order to ensure consideration, please submit any comments you have in response to the Federal Register Notice to one of the addresses in that notice.

On Thu, May 4, 2017 at 7:36 PM, Byers, Kathy <[katherine\\_byers@ios.doi.gov](mailto:katherine_byers@ios.doi.gov)> wrote:

The number is 202.208.1906 ....

Thank you Walter for your assistance in getting this done tonight, it was much appreciated.

On Thu, May 4, 2017 at 4:13 PM, Sauve, Peter <[peter\\_sauve@ios.doi.gov](mailto:peter_sauve@ios.doi.gov)> wrote:

All,

We should have a number available, and will attempt to remote into the MIB switch. If getting into the switch to activate the number this evening is

unsuccessful, it'll be activated first thing in the morning.

Kathy will be sending out another update once we know if we're successful.

VR,  
pete

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On Thu, May 4, 2017 at 3:18 PM, Sauve, Peter <[peter\\_sauve@ios.doi.gov](mailto:peter_sauve@ios.doi.gov)> wrote:

Kathy,

As discussed, here are the details. Need a number asap.

VR,  
pete

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----- Forwarded message -----

From: **Bowman, Randal** <[randal\\_bowman@ios.doi.gov](mailto:randal_bowman@ios.doi.gov)>  
Date: Thu, May 4, 2017 at 3:12 PM  
Subject: Re: Likely need new phone number for Secretary's Monument review  
To: "Matragrano, Karen" <[karen\\_matragrano@ios.doi.gov](mailto:karen_matragrano@ios.doi.gov)>  
Cc: Peter Sauve <[peter\\_sauve@ios.doi.gov](mailto:peter_sauve@ios.doi.gov)>, Darrell Westbrook <[darrell\\_westbrook@ios.doi.gov](mailto:darrell_westbrook@ios.doi.gov)>, Melissa Wilkerson <[melissa\\_wilkerson@ios.doi.gov](mailto:melissa_wilkerson@ios.doi.gov)>

Just heard back - we are required to publish a phone number, so do need it

On Thu, May 4, 2017 at 5:00 PM, Matragrano, Karen <[karen\\_matragrano@ios.doi.gov](mailto:karen_matragrano@ios.doi.gov)> wrote:

Hi there,

Putting my team on it now. We should be able to get a phone number asap and will need to then establish a voicemail in the next few days as needed.

Pete, Darrell, and Melissa, can you acknowledge and let us know when it is done?

Thanks,

On May 4, 2017 4:56 PM, "Bowman, Randal"

<[randal\\_bowman@ios.doi.gov](mailto:randal_bowman@ios.doi.gov)> wrote:

I believe Joe Nasser or Gregory Bennett talked to you about this earlier this afternoon, but in case not - I am on detail to the Deputy Secretary's office to staff the Secretary's review of National Monuments. We are publishing a Federal Register notice asking public comment on this, and Exec Sec advises that the Federal Register requires a contact name and phone number.

We had hoped to avoid that, but the last word from Exec Sec was not positive. If we are required to do so we would like to set up a new or unused phone number just for that purpose, as it likely will receive a large number of calls.

The Secretary's public affairs staff strongly want to send the notice tomorrow, which means we would need to include a phone number in the notice. We would then have several days to determine where to locate it.

Can you assign us a number tonight, or first thing in the morning, in case we need it? If we are able to escape the requirement I will let you know immediately, but if not we will have to put the number in the notice tomorrow morning.

I realize this is probably an unusual request and appreciate your help.

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Katherine Byers  
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Information Technology Directorate  
Interior Business Center  
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US Department of the Interior  
Office of the Secretary

[www.abc.doi.gov](http://www.abc.doi.gov)

*Your Focus: Your Mission*  
*Our Focus: You*

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