

From: Shulman, Stu  
To: [Bowman, Randal](#)  
Subject: Re: Having problem with Discovertext  
Date: Monday, November 27, 2017 11:09:10 AM

413-992-8513

Randy please give me a call...I just arrived in Pittsburgh and only have a little time to get ready to do a workshop at Carnegie Mellon.

Stu

On Mon, Nov 27, 2017 at 11:59 AM, Bowman, Randal <[randal\\_bowman@ios.doi.gov](mailto:randal_bowman@ios.doi.gov)> wrote

Sorry to start off the week with a problem, but I can't access "new information" comments, as described below. The first comment on the list after the search will open, but trying to open any of the others results in a list of all of the comments in the dataset being displayed by document number only. I was able to search and read the comments on Wednesday for an hour or so.

----- Forwarded message -----

From: **Bowman, Randal** <[randal\\_bowman@ios.doi.gov](mailto:randal_bowman@ios.doi.gov)>  
Date: Mon, Nov 27, 2017 at 10:58 AM  
Subject: Having problem with Discovertext  
To: Marcia Cash <[marcia\\_cash@fws.gov](mailto:marcia_cash@fws.gov)>

Hope you had a good Thanksgiving.

I am unable to access comments, seeing instead something I've not encountered before.

I am in Bears Ears Singles v3, using advanced filters for "New information", 75 comments so coded, had no problem opening those on Wednesday. However, this morning when I try to open a comment instead get this list for all 18,000 comments in v3, in columns of 1000 per page

Unit moved (undo)  [DOI-2017-0002-2017-05-27-02-00-40\\_docs/DOI-2017-0002-117080.html](#)  
coded

Unit moved (undo)  [DOI-2017-0002-2017-05-27-02-00-40\\_docs/DOI-2017-0002-117084.html](#)  
coded

Have tried several times, including going back to main dataset and re-searching, same result ("unit moved (undo)" does not appear on the discovertext screen, don't know if it is hidden or this is a result of copying it)

I have tried opening several different comments, including ones opened on Wednesday, all with same result. Thought I should check with you before going to Stu.

Stu - Subsequently, tried the following, first the log-out then the different project, with no luck

Bowman, Randal <[randal\\_bowman@ios.doi.gov](mailto:randal_bowman@ios.doi.gov)>

11:39 AM (8 minutes ago)

to Marcia



tried June 1 -19 get same results - seems to be a problem with the system

On Mon, Nov 27, 2017 at 11:29 AM, Bowman, Randal <[randal\\_bowman@ios.doi.gov](mailto:randal_bowman@ios.doi.gov)> wrote

I tried logging out and coming back also used the clear filter before adding the new information search but same result as above.

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Founder and CEO, Textifter  
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