

## Bureau of Land Management Visitor Survey

To improve customer service, the Bureau of Land Management (BLM) is asking visitors to answer questions about their experience at BLM sites. The survey should take about 8 minutes to complete. Your responses are voluntary, anonymous and confidential – your completed survey is sent to an independent research university that provides only a summary (your responses with those of others) to the government.

OMB Control # Exp.

PLEASE USE BLUE OR BLACK INK OR PENCIL	CORRECT MARK			FILL IN THE OVAL COMPLETELY		
<u>Visitor Information.</u> Please rate how well the BLM provides visitor information at this	Very				Verv	Didn't
site/area.		Good	Fair	Poor		Observe
Providing useful maps and brochures.	0	0	0	0	0	0
Providing useful information on the internet.	0	0	0	0	0	0
Ensuring public awareness of rules and regulations.	0	0	0	0	0	0
Providing adequate signs on site for direction and orientation.	0	0	0	0	0	0
<i>Everything considered</i> , rate the quality of BLM visitor information about this site/area.	0	0	0	0	0	0
<u>Developed Facilities.</u> Please rate how well the BLM maintains the condition of the physical facilities at this site/area.	Very Good	Good	Fair	Poor		Didn't Observe
Condition of roads for motorized vehicles.	0	0	0	0	0	0
Condition of trails for non-motorized use (hiking, biking, horses, etc.).	0	0	0	0	0	0
Clean site (controlling garbage and litter).	0	0	0	0	0	0
Cleanliness of restrooms and other physical facilities.	0	0	0	0	0	0
Everything considered, rate the overall condition of developed facilities at this site/area.	0	0	0	0	0	0
Managing Visitor and Recreation Use. Please rate how well the BLM manages recreation use at this site/area.	Very Good	Good	Fair	Poor		Didn't Observe
Managing the appropriate use of vehicles (cars, trucks, motorcycles, motor homes, dune buggies, OHVs, etc.).	0	0	0	0	0	0
Keeping noise at appropriate levels.	0	0	0	0	0	0
Managing the number of people.	0	0	0	0	0	0
Providing a sufficient law enforcement presence to prevent crime.	0	0	0	0	0	0
Everything considered, rate the visitor and recreation management at this site/area.	0	0	0	0	0	0
Resource Management. Please rate the extent to which BLM protects the natural and	.,				.,	D: 1 1
cultural resources from recreational use at this site/area.	Very Good	Good	Fair	Poor	Very Poor	Didn't Observe
Adequately protecting the natural resources (native plants, wildlife habitat, landscapes, etc.).	0	0	0	0	0	0
Adequately protecting the cultural resources (historic structures, archeological sites, rock art, etc.).	0	0	0	0	0	0
Ensuring that visitor activities do not infringe on resource protection.	0	0	0	0	0	0
<i>Everything considered</i> , rate the extent to which BLM protects the natural and cultural resources at this site/area.	0	0	0	0	0	0
BLM Staff and Service.  Did you encounter or speak with any BLM staff or volunteers while visiting this site/area?  If Yes, please rate the performance of BLM staff at this site/area.	Very	<b>○</b> Yes		_	Very	this section  Didn't  Observe
Staff treated me courteously.	O	0	O	0	0	Observe
Staff demonstrated knowledge about recreational opportunities in the area.	$\sim$	0	0	$\sim$	0	0
Staff demonstrated knowledge about the natural and cultural resources in the area.		0	0	0	0	0
Everything considered, rate the performance of BLM staff at this area.	0	$\frac{1}{2}$	$\frac{1}{2}$	$\sim$	$\sim$	0
Programs. (Interpretive walk, tour, exhibit, presentation, etc.)  Did you participate in a program either led by a BLM staff member/volunteer or self guided at this sit	Very	? OY			Very	this section  Didn't  Observe
If Yes, please rate the quality of the program you attended.	Good	<u> </u>		()	O	Observe
Commercial Recreation Operations. (Outfitter, guide, concessions/vendors, etc.)  During this visit, did you utilize any commercial recreation services at this site/area?  If Yes, please list up to three services you used on this trip and rate the quality of those services.	Very	OY(			Very	this section
		Good		Poor		Observe
1	0	0	0	0	0	0
2	0	0	0	0	0	0
3	0	0	0	0	0	0

	l Interpretive Material. Please rate how vd interpretive material about this site/area.	vell BLM provides	Very Good	Good	Fair	Poor		Didn't Observe				
Providing <i>quality</i> educations	al and interpretive material about the resou	arces at this site/area.	0	0	0	0	0	0				
Providing a sufficient <i>quant</i> this site/area (printed or elec	tity of educational and interpretive material etronic).	s about the resources at	0	0	0	0	0	0				
Providing stewardship information protect the cultural and natural	mation, such as "Leave No Trace" and "Traca" ral resources.	ead Lightly," on how to	0	0	0	0	0	0				
Everything considered, rate the BLM interpretive and educational program at this site/area.					0	0	0	0				
	thing considered – visitor information, facilities, grams – rate the overall quality of your experient		/ Very Good	Good	Fair	Poor	Very Poor					
Fees. Did you or a member of your group pay an entrance fee and/or use fee?												
If Yes, what were the total fees paid? \$												
In your opinion, how approp	priate was the fee charged for this site/area	Far ? Too Lov	v Lo	w	About Right	To Hiç	gh '	Far Too High				
The value of the recreation of to the fee I was asked to pay	opportunity and services I experienced was	s at least equal  Strongl Agree	y Agı		Not Sure	Disa		Strongly Disagree				
Accessibility for Visitors with Disabilities.  Does anyone in your party have a physical, sensory, or learning disability, or general difficulty with mobility? Yes Very Didn't  If Yes, please rate that person's experiences in the following areas at this site: Good Good Fair Poor Poor Observe												
	e facilities (campsite, picnic areas, trails, or		Good	Good	Fair	Poor	Poor	Observe				
Ability to access exhibits, w	,	,,	Õ	O	O	O	Õ	0				
Ability to understand the me	•		0	0	0	0	0	0				
Ability to use the services in	n this area (restrooms, water, etc.).		0	0	0	0	0	0				
Activities. What were your	activities at this BLM site/area? (mark all a	that apply)										
Camping	Hiking/Walking	O Drivir	g for p	leasure	;							
Fishing	Swimming	·	Bicycling (Mountain or Road)									
Hunting	Motorized Boating		Motorized Recreation Vehicles									
Target Shooting	Non-motorized Boating/Raft		Education and Interpretation									
Sightseeing	O Horseback Riding		Birdwatching /Wildlife Viewing									
O Picnicking	Rock Climbing	Other	Other:					_				
Including yourself, how man	ny people are in your personal group? (18	Adults Childre and over) (under		_	Teenage (13-17)		_					
Your Gender: O Male	Female											
Your Age: 18-21 22-30	31-40 41-50 51-60 61-70 71 and above											
Your home <b>ZIP code</b> or <b>Cou</b>	untry (if not U.S.A.):											
Why did you choose to visit	this BLM site/area on this trip?											
In your opinion, what could the BLM do to improve your experience at this site/area?												

## Thank you for your help!

PAPERWORK REDUCTION ACT STATEMENT:

A Federal agency may not conduct or sponsor a collection of information, and a person is not required to respond, unless it displays a currently valid OMB control number. The burden for completing this survey is estimated to average 8 minutes, including the time for reviewing instructions and completing the form. Comments regarding this collection of information should be directed to the Information Collection Clearance Officer, Bureau of Land Management, Mail Stop 401LS, 1849 C St. NW, Washington, DC 20240. OMB No.

Expiration Date: