March 18, 2020

To our Storage Contract Holders,

In these uncertain times, BLM Helium Operations would like to keep you informed of our operational status, the status of your current helium deliveries, and our continued ability to support our customers' needs. Helium Operations recognizes the important role that our people and processing equipment play in keeping our customers’ deliveries and plants in operation, especially during these challenging times as the world navigates the rapidly evolving coronavirus (COVID-19) situation. I wanted to contact you to keep you apprised of the extra precautions we are taking at our facilities to ensure that our team is able to keep themselves healthy and able to serve you, our valued customers. **Thankfully, due to advances in technology, this pandemic will largely not impede the way our agency delivers crude helium for our valued customers.**

**Our Operations Team Is Working**

Helium Operations is open and operating under the CDC guidance for the COVID-19 situation. All orders in progress are being processed normally. We intend to maintain operational status. Our office has taken a higher level of cleaning/sanitizing of all significant touchpoints to reduce the spread of germs and hopefully minimize the impact on our staff. We are limiting access to our facilities to essential personnel and using social distancing to avoid spread of the virus.

We wish you the best of health and hope that you will take the necessary health precautions as recommended by the health authorities to keep you, your colleagues, and your families safe!

Best Regards,

Samuel Burton
Field Manager, BLM