

How to Get S1 Mobile for Android

The S1 Mobile for Android app is not found in the Google Play Store, installation will typically be handled remotely via your agency. If the device is not a government furnished device managed by mobile device management software, the application must be manually downloaded to device and installed.

BLM Government Furnished Device

To request the application be published to your BLM device, submit a [Remedy Help Desk Ticket](#). Request Steps:

1. IT Services -> Phone, Mobile Device, Network Services -> Mobile Device Support -> Request Now
2. "What do you need help with?" -> choose **Mobile App Deployment to Device**
3. "Select the Mobile App" (pick list) -> choose **S1 Mobile for Android** from pick list
4. Provide user email address associated with device
5. Provide device model name under Device Name

Once the ticket is completed, the application will be pushed to the device via MaaS360 device management software.

Install S1 Mobile application via MaaS360

- Applications -> MaaS360



- MaaS360 interface appears.



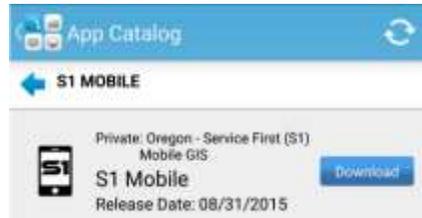
- Tap on App Catalog icon



- Tap **Refresh** button at right of screen to update App Catalog



- Under the "All" tab, tap **Install** and then **Download**. This will install the application.



- After application is installed, it can be launched from the list of Android applications.

Upgrade S1 Mobile application via MaaS360

Once the application has been deployed to your BLM government furnished device, application updates are available via MaaS360, and no help desk ticket is required to receive them. You must initiate the upgrade process yourself from within the MaaS360 application.

- Applications -> MaaS360



- MaaS360 interface appears.



- Tap on App Catalog icon



- Tap **Refresh** button at right of screen to update App Catalog



- Under the “All” tab, next to S1 Mobile application tap **Update**, then **Download** and finally **Install**. This will install the updated application.



- After application is upgraded, it can be launched from the list of Android applications.

USFS Government Furnished Device

If this is a USFS government furnished Android device, it must first be enrolled with the USDA Mobile Iron before installing the S1 Mobile for Android application. If your device is already configured with Mobile Iron, please skip to next section.

Configure device with Mobile Iron

1. Submit a USFS Customer Help Desk (CHD) ticket to request that your device be enrolled in Mobile Iron and that you be sent a PIN code via email to configure Mobile Iron on device. If the device was purchased via Technical Approval (TA), you may need to indicate this to CHD; otherwise they will want to know the name of the carrier the device was purchased from. CHD Help Desk Phone # 866-945-1354
2. Insert micro-SD card if you plan to use one
3. Charge battery to at least 80%, then turn device on
4. Follow [CHD instructions](#) (internal FS link) for setting up Android device
5. Connect to cell data network or to public WiFi
6. Check for and download OS Updates: Settings -> General tab -> About Device -> Software Update -> Update Now
7. Once you have received your PIN via email, follow [CHD instructions](#) (internal FS link) for configuring device with Mobile Iron and Touchdown
8. (Optional) Submit [request](#) (internal FS link) to allow device connection to FS WiFi. You only need to do this if you have FS WiFi in your office

- 9. (Optional) Connect to FS Wifi via [CHD Instructions](#) (internal FS link)

Once the device is configured with Mobile Iron, the application will be available to all USFS users via Mobile Iron Mobile@Work device management software.

Install S1 Mobile application via Mobile Iron Mobile@Work

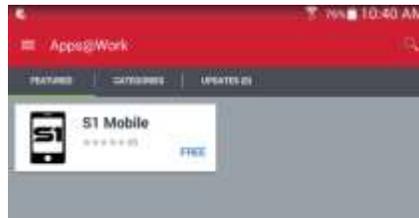
- Launch Mobile Iron **Mobile@Work** app on device



- In upper left corner of screen tap menu button and choose **Apps@Work**



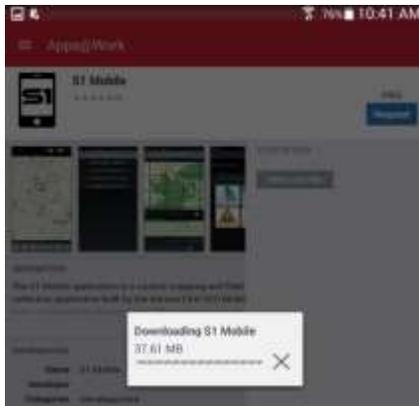
- Under the **FEATURED** tab, tap the **S1 Mobile – Free** icon



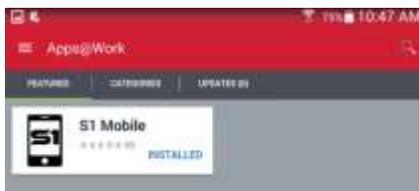
- Tap the blue **Request** button to initiate download



- App will begin to download, progress shown on screen



- After download and installation is successful, Apps@Work will show the S1 Mobile as **INSTALLED**



- Launch the application using the application icon that is created on the main screen of the device



Upgrade S1 Mobile application via Mobile Iron Mobile@Work

Once the application has been deployed to your USFS government furnished device, application updates are provided automatically via Mobile Iron. You must initiate the upgrade process yourself as shown below.

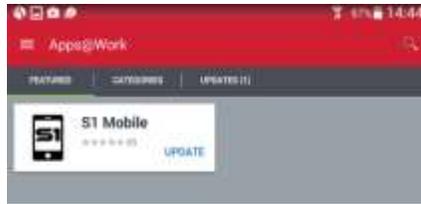
- Launch Mobile Iron **Mobile@Work** app on device



- In upper left corner of screen tap menu button and choose **Apps@Work**



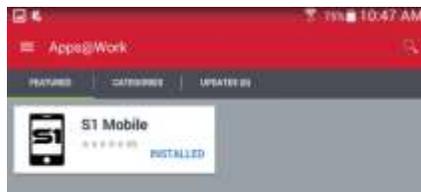
- On the Features tab, tap the **S1 Mobile – Update** icon



- Tap the blue **Update** button to initiate download
- App will begin to download, progress shown on screen



- After download and installation is successful, Apps@Work will show the S1 Mobile as **INSTALLED**



- Launch the application using the application icon that is created on the main screen of the device



Non- Government Furnished Device

If the device is not a government furnished device managed by mobile device management software, the application must be manually downloaded to device and installed. Because it is not coming from the

Google Play Store, the device must also be set to allow installation of unknown apps. If you have an older build installed on device, you may need to first uninstall it before installing a new build.

- Open Chrome application (or other Internet Web Browser) on device and enter the following URL to initiate download to the device:

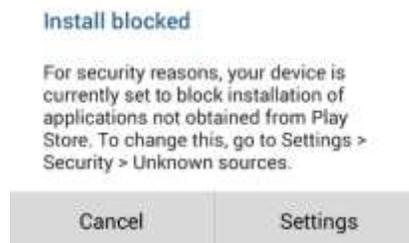
<http://www.blm.gov/or/gis/files/mobile/S1%20Mobile.apk> -or-

Scan this QR code using a QR Reader application on your device to initiate download:



If downloading the application to a Samsung Galaxy S5 device, it may be necessary to first install FireFox and choose it as the browser to download the file; the Chrome browser has been known to be unsuccessful in downloading installation packages on the Galaxy S5 device.

- After file has finished downloading to device, navigate to its location (typically the Downloads folder) on the device using the **My Files** or **File Explorer** application on the device (app may be called by a different name depending on device model) and tap on the **S1 Mobile.apk** file to start the install
- Tap on the downloaded APK using My Files application on the device
 - a. If you get this message:



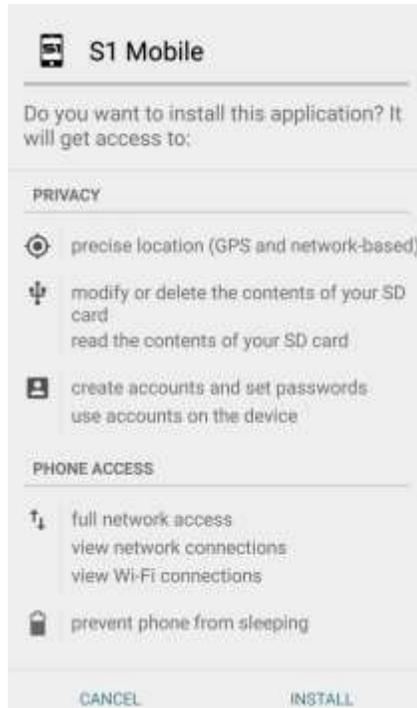
- b. Tap Settings -> Security-> Unknown Sources. Put check box next to "Unknown Sources"



c. Uncheck “Allow initial installation only” tap **OK**



- d. Return to the APK and tap on it again to re-initiate the installer
- Step through the app installation screens
 - a. Click **Install**



b. If you receive the following message, tap **Accept**



c. Click **Open** to open the app

