

Oregon and Washington Service First 2007 Field Visit Results Action Plan for SORO

Note: Reference the Field Report 7/9-19/2007 for more context as needed. This action plan does not contain all of the WO actions resulting from that field visit.

Issue	Action	Responsible Party	By When
Radio Operations			
	Review communication structures and development of programs, and assess how agency is involved when changes need to occur.	Administrative Change and Transition Team; Tom Wenk Linda Colville Ken Snell Carl Gossard	10/25/07 Ongoing
	Preparing final paper that will summarize communication for radios, contacts, computers and facilities for the key processes for communication.	Mary Beth Borst, Deputy Director, ISO In coordination with above	ASAP/ early November
	Letter to the Region highlighting situations and appropriate communications contacts and actions, establishing user working groups for feedback, and regional process for prioritizing radio program of work for ISO and IRM	Mary Beth Borst, Deputy Director, ISO	10/21/07
	Serve as point of contact for the radio program to Fire and Aviation (and to develop program of work and coordinate with ISO)	Ken Snell Carl Gossard	10/1/07
	Working with the Field helping develop POW and problem solving for radios	Jimmie Porter	
Information technology and operations			
	Lead from ISO and IRM established to assure clear communication in interagency IT operations	Tom Wenk	11/07
	Periodic updates to the SLT and RLT, managers and technical points of contact, e.g. sharing national IIT charter, regional 1GIS plans and accomplishments and related information to keep staff informed. This will be ongoing through website postings eventually on www.fs.fed.us/servicefirst and when decisions are made by the CIOs via email to RLT/SLT.	Lloyd Gilham (BLM) Linda Colville (FS) Tom Wenk	Periodic as needed

Business Processes			
	Task group to look at interagency issues (e.g. Rachel Carver, Jill Zan) from field perspective. Elevate issues as needed.	Margaret Petersen	11/07
	Release offset guidance	Andy Smith; Pat O'Day	12/07
Organizational capacity			
	Assess organizational models to complete agreements and procurements; raise issues to seek change as needed	Charles Hill; Stephanie Coleman	Ongoing
Incentives			
	Offer project funding at December 12, 2007 meeting responsive to Service First Goals for FY2008	Linda Goodman; Ed Shepard (delegated to Margaret Petersen)	In process
Map pricing discrepancy			
	Issue directive that resolves pricing		Done
	Explore updating BLM 40 year old cost recovery legal authority	Jennifer Eberlien	
Career enhancement and workforce management			
	Assure communication with interagency employees that addresses the workload of Service First positions to assure that it is one workload (and not two agency workloads) for each employee. Assure supervisory responsibilities met (reference tools at http://www.fs.fed.us/servicefirst)	Responsible supervisors	Ongoing
	Direction as needed to SLT/RLT	Ed Shepard; Linda Goodman	Ongoing
Training certification			
	Issue directive that allows the completion of one training session to be applied against the requirements for each Agency for Service First employees	John Keith	1/07
	Explore potential to link AG Learn and DOI Learn for training administration and employee record	Jennifer Eberlien	
Cross-pollination between BLM and FS			
	Open up interest announcements for details and positions to both agencies	Directors and Branch Chiefs	

	Establish quarterly Monday morning SO/RO meetings with interagency focused topics	Margaret Petersen	
	Identify topic opportunities for interagency Monday mornings	Directors and Branch Chiefs	
Assure interagency approaches			
	Hold Directors and Branch Chief's accountable for assuring coordination and linking of programs where it makes sense	Executive Teams	On going
Program integration and delivery			
	Explore at the national level ways to increase the budget coordination and delivery for Service First units. Options include joint budget delivery, e.g. linking strategic budget objective business plans and operations planning to promote interagency projects and emphases	Jennifer Eberlien	4/08
	Explore how projects that cross agency boundaries could be better implemented through aligning funding, coordinating budgets, applying funding transfers and other means for improving Service First activities. Create strategic plan for fire to model how programs or projects that cross boundaries might be deployed more effectively for Service First units.	David Summer; Carl Gossard	7/08