

**IT INVESTMENT MANAGEMENT - EVALUATE PHASE (3.0)
OPERATIONS AND MAINTENANCE STAGE (3.1)**

**Project Enters
Operations and Maintenance
Stage**

3.1.1
System User Representative and
Users establish mechanisms to
plan and implement system fixes
and minor maintenance


**System User
Representative**


Business Users


**National Test Lab
Team**

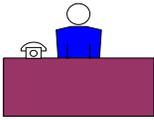
(1.0)

Enhancements outside of the delivered
project scope are considered a new
investment

3.1.2
User Representative monitors
system performance


**System User
Representative**

3.1.3
System Owner and User
Representative assure Continuity
of Operations


System Owner


**System User
Representative**

3.1.4
IT Security Specialist implements
and monitors a project Diaster
Recovery / Contingency Plan


**System User
Representative**


**IT Security
Specialist**

3.1.45
IT Security Specialist performs
recurring Security
Certification / Accrediation


**System User
Representative**


**IT Security
Specialist**


Business Users

3.1.5
System User Representative
provides quarterly reports to
IMG/ITIB


**System User
Representative**

**Project enters Post Deployment
Review Stage**

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Evaluate Phase Work Flow Diagram	08 / 01 / 01	Version Control Number 1.1