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To: District Managers and Branch Chiefs

From: Deputy State Director, Resource Planning, Use & Protection

Subject: Timber Sale Business Process Improvement Report

The State Leadership Team (SLT) commissioned a Business Process Improvement (BPI) review of the Western Oregon timber sale program in August 2007. The SLT sought to identify actions that could improve the efficiency and effectiveness of our timber sale program. The BPI review was completed in November 2008. The final BPI Report is attached. Please share the Report widely.

The BPI Team, now a part of the National Operations Center, conducted the BPI. During the BPI process, the BPI Team interviewed over 170 Oregon/Washington Bureau of Land Management employees from various disciplines in District Offices and the State Office. The BPI Team also interviewed representatives from our customer base (loggers, purchasers, and forest industry groups) and representatives from peer organizations (private forest managers and state forestry agencies). Each District supplied a member of the Technical Core Team, who helped organize the field interview schedule and reviewed draft report products. In addition, several District Managers and State Office staff served on the Steering Committee that oversaw the BPI process. Thanks to everyone who helped make the BPI process a success.

Now the implementation phase of the BPI begins. We seek to accomplish implementation as efficiently as possible. We have divided the recommendations into several logical groups and used project management software to establish a time schedule for each set of tasks. We plan to tackle the tasks using teams comprised of staff from the State and District Offices. We will collaborate with District Managers and Branch Chiefs to select team members and to fit BPI actions into our overall program of work. We plan to implement the bulk of the BPI actions over the next 18 months.
**Districts with Unions** are reminded to notify their unions of this Information Bulletin and satisfy any bargaining obligations before implementation. Your servicing Human Resources Office or Labor Relations Specialist can provide you with assistance in this matter.

Signed by

/S/
MARK E. JOHNSON
Acting DSD for Resource Planning, Use & Protection

Authenticated by

Rhondalyn J. Darnell
Records Section

1 Attachment
1 – [Timber Sale BPI Final Report (40 pp)](#)

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